

Risk Management & Best Practice Guidelines

Incidents

Any incidents which may lead to a claim must be reported to the insurer as soon as received. This is particularly important with regard to the following claims:

- Under the Association Liability Policy, if a potential claim isn't reported to insurer within the same policy period that the Club was informed, the claim wouldn't be covered.
- Under the Public Liability Policy, if a potential claim relating to the Errors & Omissions (advice given) section of the Public Liability isn't reported to the Insurer within the same policy period that the Club was informed, the claim wouldn't be covered.

Making a claim

Follow the Insurer's guidelines regarding claims: <https://www.bushwalkingaustralia.org/insurance/claims-and-enquiries>

Questions or concerns

In the first instance please direct your enquiries to the Broker using the contact details here: <https://www.bushwalkingaustralia.org/insurance/claims-and-enquiries>

If you have any issues or need help resolving your enquiry, please do let us know at Bushwalking NSW Inc. by emailing admin@bushwalkingnsw.org.au

Justine Bourke, Operations Officer
Bushwalking NSW
operations@bushwalkingnsw.org.au